

Ethernet Internet Access

TrueNet Ethernet is a nationwide, enterprise level broadband service providing scalable bandwidth from 10 Mbps to 1 Gbps. Ethernet is the fastest internet service available in the country.



FEATURES



Short contracts

No multi-year contracts here! TrueNet provides short, 12 month contracts on all broadband services.



Fastest speeds

With speeds from 10 Mbps to 1 Gbps, TrueNet can deliver a broadband speed perfect for any requirement or budget.



Connect privately

Ethernet circuits are private connections delivered directly to your office and not shared.



Performance guaranteed

TrueNet guarantees latency under 50 Ms and under 1% packet loss.



Uptime guaranteed

TrueNet guarantees our T1 internet connections for 99.9% Uptime



LIVE support

Support calls are answered live, by local support staff

BENEFITS

- **Speeds up to 1 Gbps** TrueNet Ethernet Internet service delivers bandwidth from 10 Mbps to 1 Gbps that is fully scalable and built to accommodate business growth.
- **Available Anywhere** TrueNet's broadband network is not limited to one geographic region, which means we can deliver Ethernet circuits anywhere in the continental United States.
- **Cisco® Equipment** Premium equipment makes a difference. TrueNet installs Cisco®, the #1 trusted hardware brand in the world, at each customer location for maximum performance.
- **Short Contracts** Technology and business needs change frequently, which is why we only require 12 month contracts instead of lengthy, multi-year terms for Ethernet services.

GUARANTEES

- **Availability Guarantee: 99.9% Uptime**
 TrueNet's target for Network Availability is 99.9% for any given month. Network Availability will be determined as an average of actual circuit availability as a percent of total potential circuit availability measured on a monthly basis.
- **Latency Guarantee: Less Than 50 Milliseconds**
 TrueNet guarantees an average monthly transmission rate of 50 milliseconds (32-byte packet) or less to at least one of TrueNet's upstream Internet providers' or peers' BGP interfaces. TrueNet measures Internet latency to TrueNet upstream Internet providers' or peers' BGP interfaces at approximately five (5) minute intervals and calculates the average at the end of each calendar month.
- **Performance Guarantee: Less than 1% Packet Loss**
 TrueNet guarantees that packet loss shall be not more than one percent (1%) during any calendar month. TrueNet measures packet loss from the customer premise equipment (CPE) to any TrueNet Edge Router.